

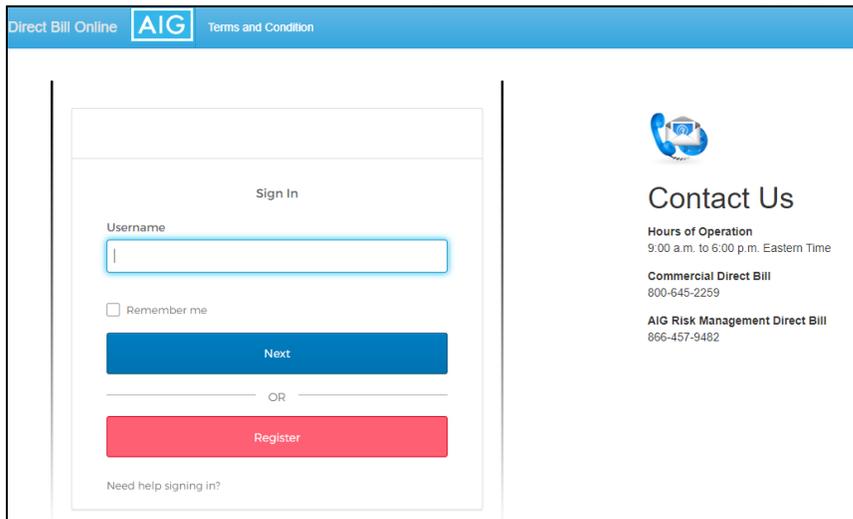
# AIG Pay online (Remittance) User Guide

## New User Registration

The AIG Pay Online (Remittance) website has been enhanced to a multi-factor authentication registration and login process.

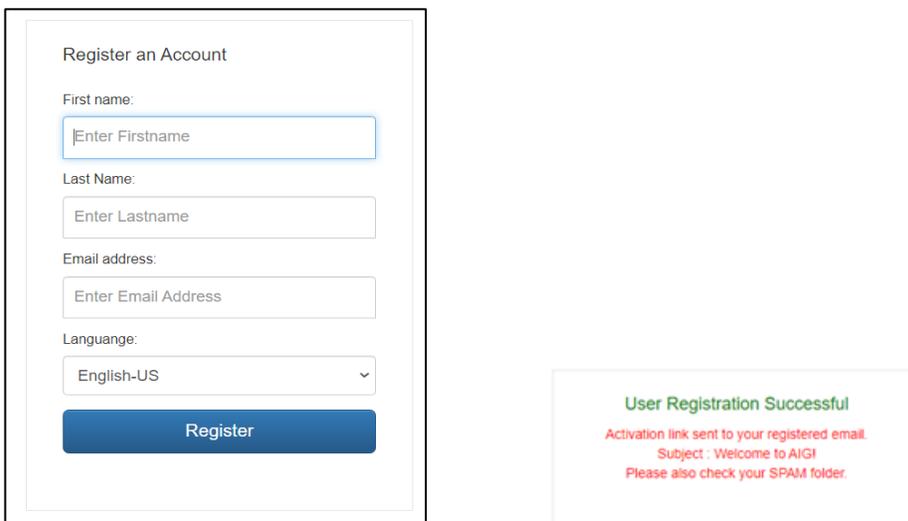
This guide provides step by step instructions on registration for a new user.

1. On the website, click on the red “Register” button on the landing page.



The screenshot shows the AIG Direct Bill Online landing page. At the top, there is a blue header with "Direct Bill Online", the AIG logo, and "Terms and Condition". The main content area is split into two columns. The left column contains a "Sign In" section with a "Username" input field, a "Remember me" checkbox, a blue "Next" button, and a red "Register" button. Below the "Register" button is a link that says "Need help signing in?". The right column contains a "Contact Us" section with a phone icon, "Hours of Operation" (9:00 a.m. to 6:00 p.m. Eastern Time), "Commercial Direct Bill" (800-645-2259), and "AIG Risk Management Direct Bill" (866-457-9482).

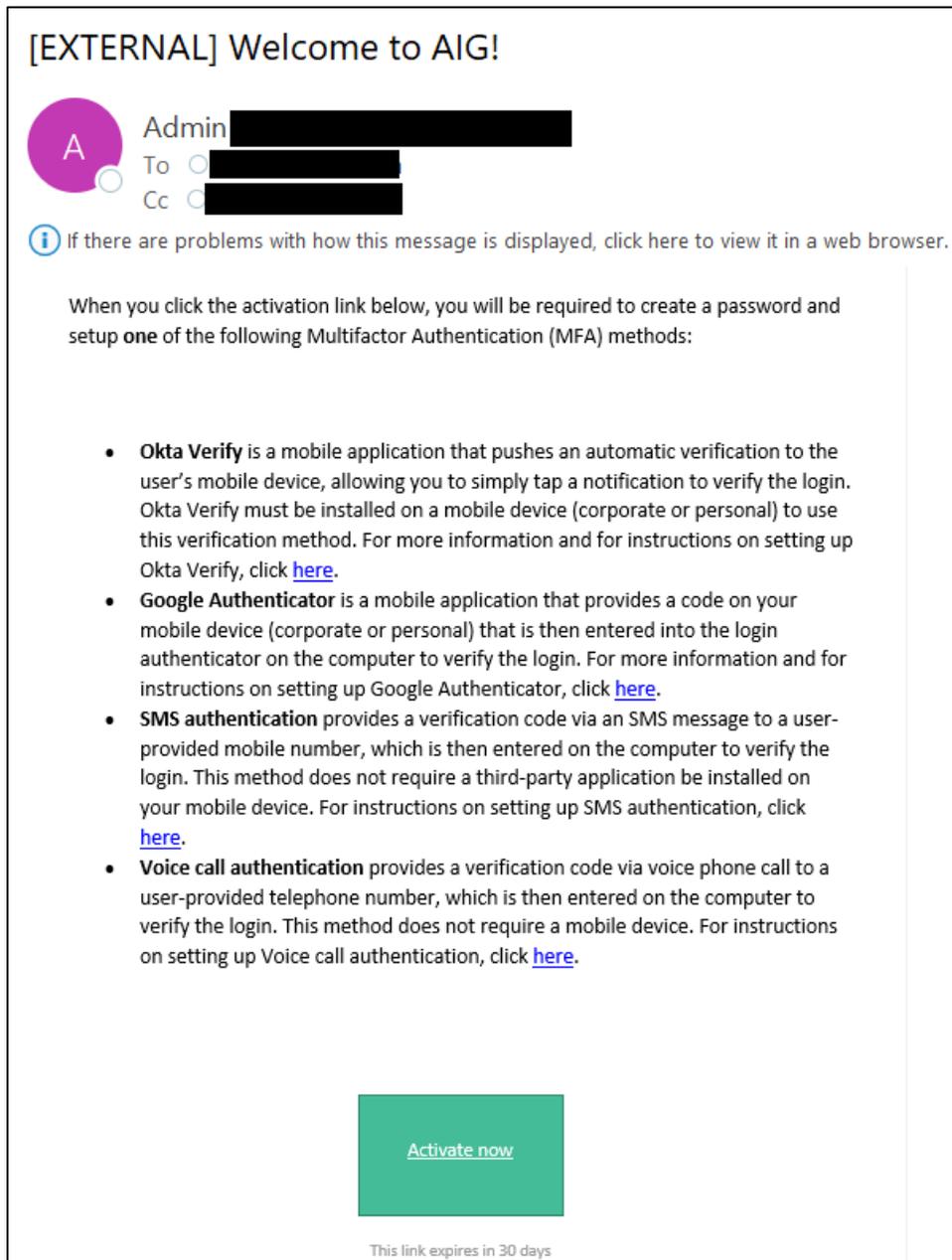
Key in First name, last name, and email address. Click on “Register” button.



The screenshot shows the "Register an Account" form. It has four input fields: "First name:" (with placeholder "Enter Firstname"), "Last Name:" (with placeholder "Enter Lastname"), "Email address:" (with placeholder "Enter Email Address"), and "Language:" (with a dropdown menu showing "English-US"). Below the form is a blue "Register" button. To the right of the form is a green box with the text "User Registration Successful" in green, followed by "Activation link sent to your registered email." in red, "Subject : Welcome to AIG!" in red, and "Please also check your SPAM folder." in red.

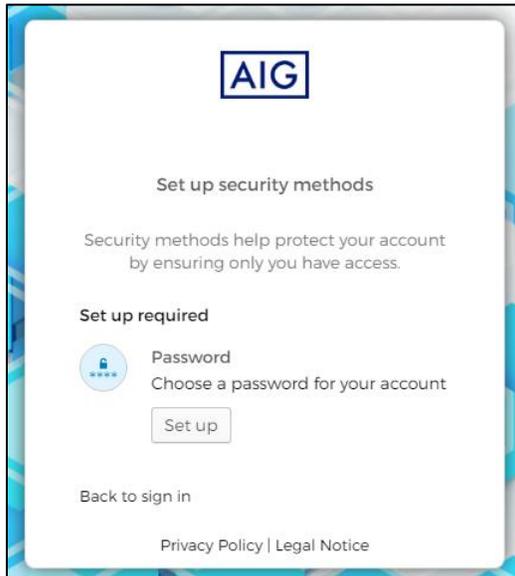
You have completed the first part of the registration.

2. Check your email inbox for an email with the subject of “Welcome to AIG!” Below is a sample.



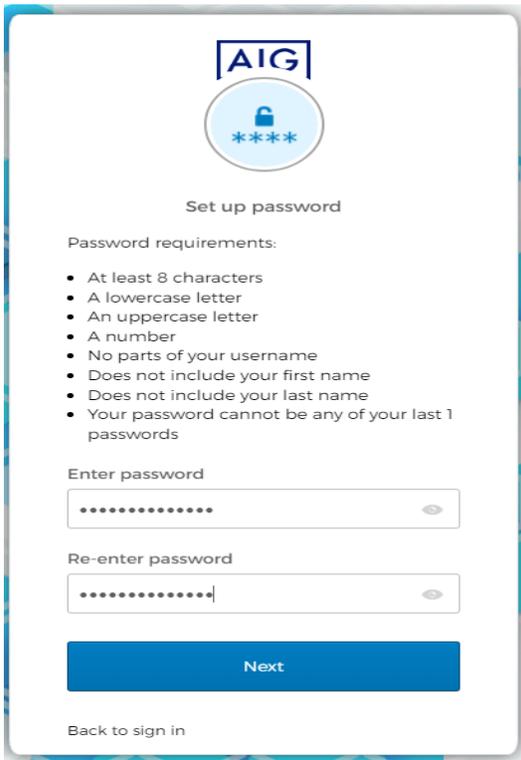
3. After clicking the green “Activate now” button in email, you will be redirected back to the web page. By now, your registered email is verified successfully. The next step is setting up your password.
- \*\* Note that the following steps are one time setup.**

1) Set password. Click setup.



The screenshot shows the AIG account setup page. At the top is the AIG logo. Below it is the heading "Set up security methods". A sub-heading reads "Security methods help protect your account by ensuring only you have access." Underneath, a section titled "Set up required" contains a lock icon with four asterisks, followed by the text "Password" and "Choose a password for your account". A "Set up" button is positioned below this text. At the bottom left, there is a link for "Back to sign in", and at the bottom center, there are links for "Privacy Policy" and "Legal Notice".

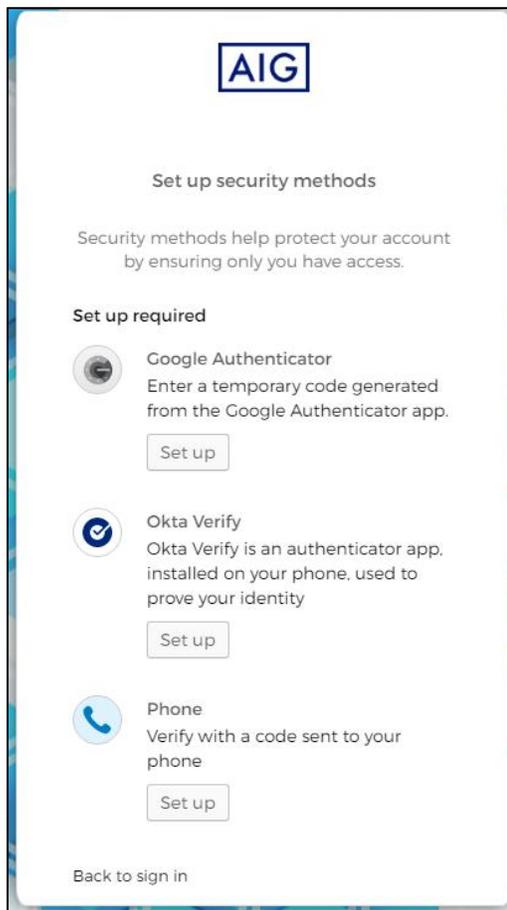
2) Set your password based on the requirements.



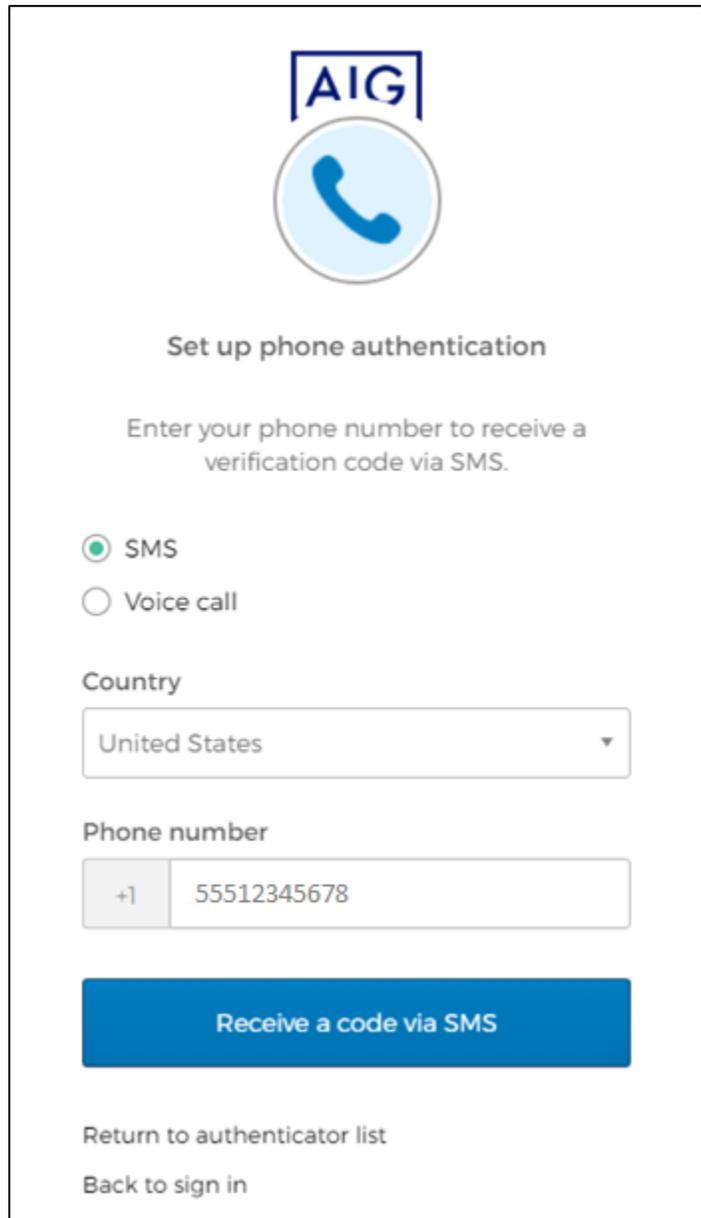
The screenshot shows the AIG account setup page for password requirements. At the top is the AIG logo, followed by a lock icon with four asterisks. The heading is "Set up password". Below this, the text "Password requirements:" is followed by a bulleted list of requirements: "At least 8 characters", "A lowercase letter", "An uppercase letter", "A number", "No parts of your username", "Does not include your first name", "Does not include your last name", and "Your password cannot be any of your last 1 passwords". There are two input fields: "Enter password" and "Re-enter password", both containing masked characters and a visibility toggle icon. A blue "Next" button is located below the input fields. At the bottom left, there is a link for "Back to sign in".

- 3) **(Required)** Setup Multi-Factor Authentication (MFA). AIG provides 3 options to verify the mobile device. You are required to choose at least one. We recommend you use either Phone verification for AIG Pay Online (Remittance). Phone verification includes SMS and Voice call.

Both “Okta Verify” and “Google Authenticator” require installing an application on your mobile device. Application installation instructions are in the Welcome email.



- a) If you prefer to verify your device via SMS (Text Message), click the “Setup” button under Phone.
- i) Select SMS then Choose country and enter phone number. Click on “receive a code via SMS” button.



The screenshot shows the AIG phone authentication setup interface. At the top, there is the AIG logo and a circular icon containing a blue telephone handset. Below this, the heading "Set up phone authentication" is centered. A sub-heading instructs the user to "Enter your phone number to receive a verification code via SMS." There are two radio button options: "SMS" (which is selected) and "Voice call". Below the options is a "Country" dropdown menu currently set to "United States". Underneath is a "Phone number" input field with a "+1" country code selector and the number "55512345678". A prominent blue button labeled "Receive a code via SMS" is positioned below the phone number field. At the bottom of the screen, there are two links: "Return to authenticator list" and "Back to sign in".

- ii) A one-time passcode will be sent to your mobile device. Enter the code and click “Verify” button.


**Set up phone authentication**

A code was sent to your phone. Enter the code below to verify.  
Carrier messaging charges may apply

**Enter Code**

[Verify](#)

[Return to authenticator list](#)  
[Back to sign in](#)

iii) You completed the verification of your mobile device when you see the page below.



### Set up security methods

Security methods help protect your account  
by ensuring only you have access.

#### Set up optional



**Google Authenticator**  
Enter a temporary code generated  
from the Google Authenticator app.



**Okta Verify**  
Okta Verify is an authenticator app,  
installed on your phone, used to  
prove your identity

[Back to sign in](#)

- b) If you prefer to verify via voice call, click “Setup” button under Phone.  
i) Select Voice call then choose country and enter phone number. Click on “Call” button.

### Set up phone authentication

Enter your phone number to receive a verification code via voice call.

SMS  
 Voice call

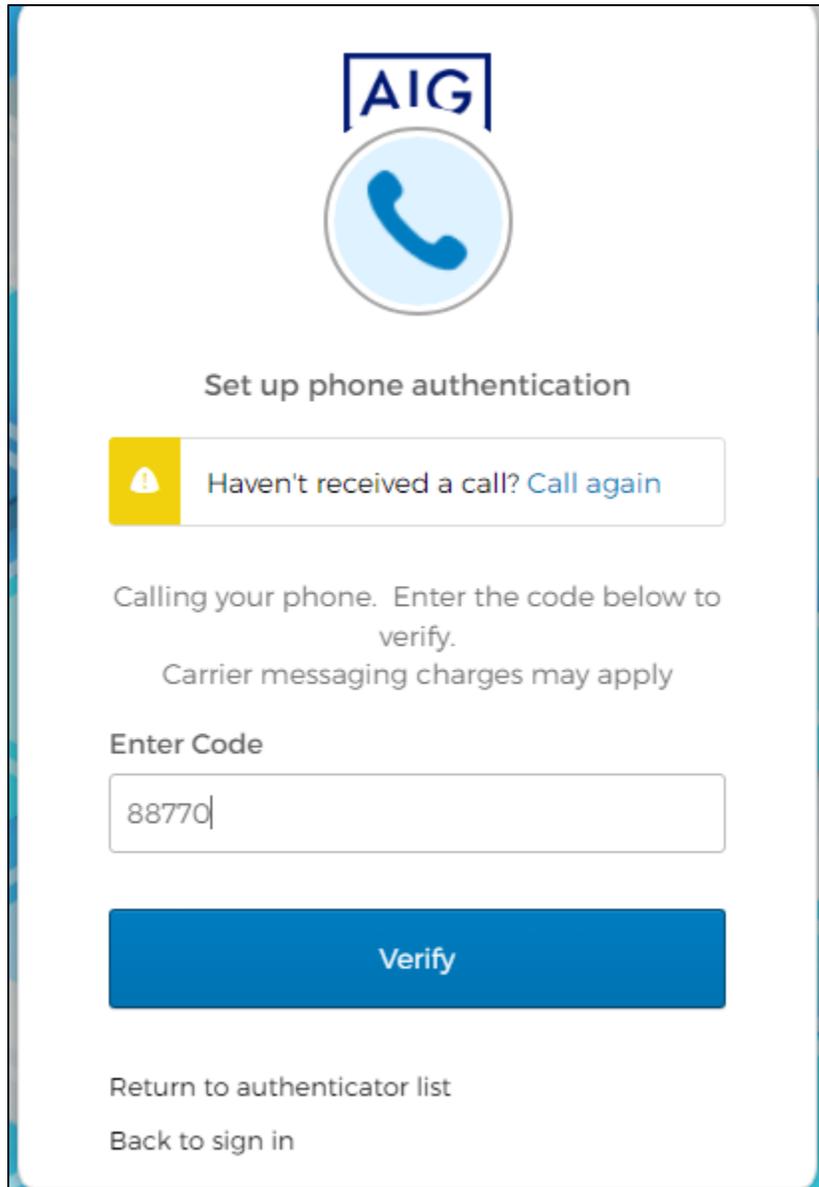
Country  
United States ▼

Phone number      Extension  
+1      55512345678     

[Receive a code via voice call](#)

[Return to authenticator list](#)  
[Back to sign in](#)

- ii) You will receive a call with the one-time passcode, key in the code and click “Verify”.



**AIG**

Set up phone authentication

Haven't received a call? [Call again](#)

Calling your phone. Enter the code below to verify.  
Carrier messaging charges may apply

Enter Code

88770

Verify

[Return to authenticator list](#)

[Back to sign in](#)

- iii) Once it is successfully verified, you will see the page below as confirmation. Click “Finish” to go to the next step.



## Set up security methods

Security methods help protect your account by ensuring only you have access.

### Set up optional



#### Google Authenticator

Enter a temporary code generated from the Google Authenticator app.

Set up



#### Okta Verify

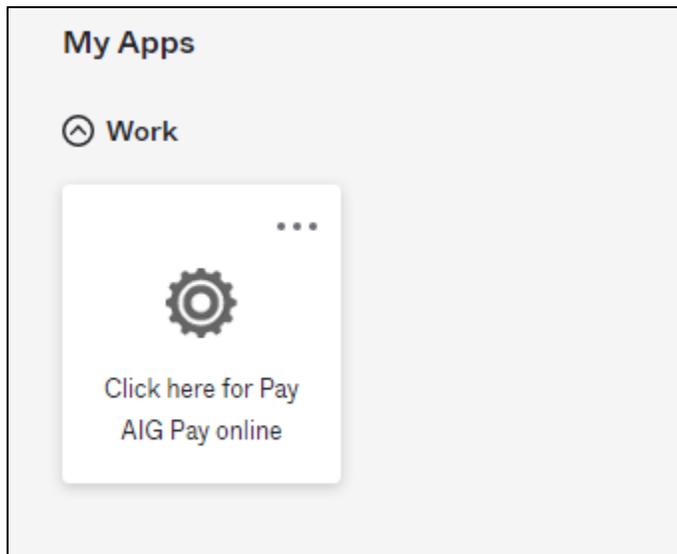
Okta Verify is an authenticator app, installed on your phone, used to prove your identity

Set up

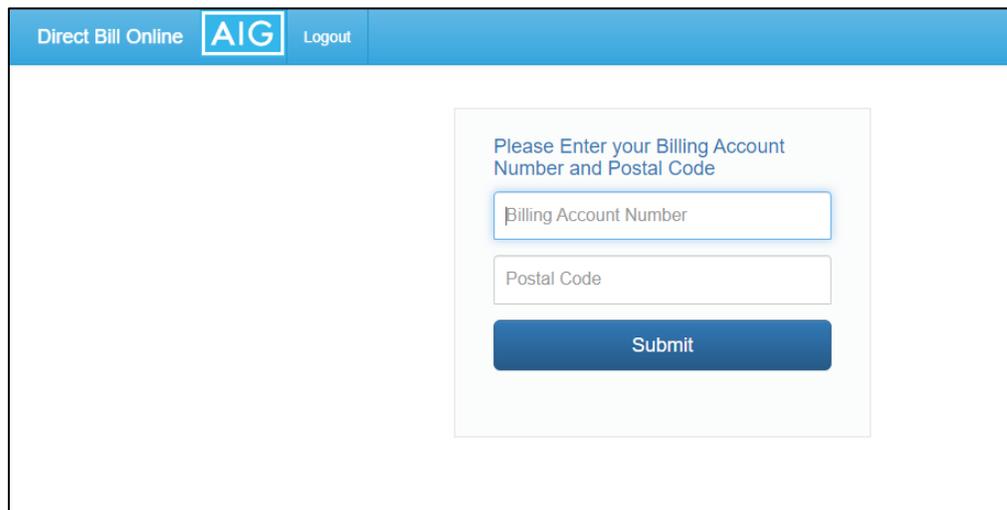
Finish

[Back to sign in](#)

- 4) Now you have successfully registered, and you have landed on the AIG OKTA dashboard. Click the “AIG PAY Online” icon to be directed to the AIG Pay Online website.



- 5) You will find that you have been automatically logged into the AIG Pay Online (Remittance) site. Last step, enter your “Billing Account Number” and “Postal Code”.

A screenshot of the AIG Pay Online (Remittance) site. The top navigation bar is blue and contains the text "Direct Bill Online", the AIG logo, and a "Logout" link. The main content area is white and contains a form with the heading "Please Enter your Billing Account Number and Postal Code". The form has two input fields: "Billing Account Number" and "Postal Code". Below the input fields is a blue "Submit" button.

You are ready to go!

Once registered, clients can make one-time payments and setup recurring payments also known as AutoPay.

## One-time payment- select Pay My Bill

Customer Portal

Pay My Bill > National Union Fire Insurance Company of Pittsburgh, PA. #

Payment Details

Date Due

Payment Amount \$  
32,840.80

Statement Date

Past Due Balance	\$0.00
Current Amount Due	\$5,509.00
Amount Due	\$5,509.00
To Pay In Full	\$5,509.00

Invoice Number

Payment Date  
 Now  Later

Bill Summary

Amount Due \$32,840.80

Due Date

By paying Current Amount Due, Total Amount Due, or Pay in Full Amount, you acknowledge the receipt of return premium set forth in this Billing Statement and direct us to apply such amount to any amount charged on this Billing Statement by any affiliate of American International Group, Inc. If you do not wish to apply return premium to the billed amounts, please contact us. All payments made using this system are being paid to National Union/RSCIA.

## Select Continue

Customer Portal

Pay My Bill

Select an Account

National Union Fire Insurance Company of Pittsburgh, PA. #

Continue

Did You Know?

\* By paying Current Amount Due, Total Amount Due, or Pay in Full Amount, you acknowledge the receipt of return premium set forth in this Billing Statement and direct us to apply such amount to any amount charged on this Billing Statement by any affiliate of American International Group, Inc. If you do not wish to apply return premium to the billed amounts, please contact us. All payments made using this system are being paid to National Union/RSCIA.

\* If a notice of cancellation has been issued in connection with any policy shown in this Billing Statement, this Billing Statement does not rescind or supersede the notice of cancellation or reinstate the policy; nor is it an offer to do so.

\* If you fail to pay the Total Amount Due in full, we may issue a notice of cancellation for nonpayment of premium for some/all policies on this Billing Statement.

\* If a National Union payment is received without allocation instructions and does not match any of the invoiced amounts, funds will be applied first to policies with oldest open balances, on a pro rata basis, then to the next oldest open balances. National Union refers to National Union Fire Insurance Company of Pittsburgh, PA, and affiliates of American International Group, Inc. National Union reserves all rights under the policies, related agreements and applicable law.

\* RSCIA Payments that do not match any of the invoiced amounts will be applied first to Surplus Lines Taxes, Surplus Lines Fees/Surcharges, invoice specific fees (eg. late/restatement, etc.) and then Premium. RSCIA refers to Risk Specialists Companies

# Select Continue

Customer Portal

Pay My Bill > National Union Fire Insurance Company of Pittsburgh, PA. #

**Payment Details**

Date Due

Payment Amount \$

Statement Date

Past Due Balance \$0.00

Current Amount Due \$5,509.00

Amount Due \$5,509.00

To Pay In Full \$5,509.00

Invoice Number

**Payment Date**

Now  Later

**My Wallet**

\*\*\*\*1234

**Bill Summary**

Amount Due \$32,840.80

Due Date

- By paying Current Amount Due, Total Amount Due, or Pay in Full Amount, you acknowledge the receipt of return premium set forth in this Billing Statement and direct us to apply such amount to any amount charged on this Billing Statement by any affiliate of American International Group, Inc. If you do not wish to apply return premium to the billed amounts, please contact us. All payments made using this system are being paid to National Union/RSCLA.
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- If you fail to pay the Total Amount Due in full, we may issue a notice of cancellation for nonpayment of premium for some/all policies on this Billing Statement.
- If a National Union payment is received without allocation instructions and does not match any of the invoiced amounts, funds will be applied first to policies with oldest open balances, on a pro rata basis, then to the most oldest open balances. National Union refers to National Union Fire

# Check off the authorization box Select Pay

Customer Portal

Pay My Bill > National Union Fire Insurance Company of Pittsburgh, PA. #

**Review and Confirm**

Payment Method  Bank Account \*\*\*\*1234 Routing Number \*\*\*\*1234

Payment Date Now (06/03/2025)

Statement Date

Past Due Balance \$0.00

Current Amount Due \$5,509.00

Amount Due \$5,509.00

To Pay In Full \$5,509.00

Invoice Number

Payment Amount **\$32,840.80**

[View Authorization Agreement for direct debit \(return/ACH Debit\)](#)

authorize ACH direct debit payment (ACH Debit)

Click the PAY button to authorize your payment.

**Bill Summary**

Amount Due \$32,840.80

Due Date

# See payment confirmation details

Customer Portal

 Pay My Bill

 AutoPay

 Payment History

 My Wallet

 Log out

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[E-Sign Terms](#)  
[SMS Text Communication Terms and Privacy](#)

Pay My Bill > National Union Fire Insurance Company of Pittsburgh, PA. #

### Payment Receipt

Your payment has been accepted.

Confirmation #

Payment Type National Union Fire Insurance Company of Pittsburgh, PA.

Account #

Status Accepted

Payment Date Jun 3, 2025 – 5:14:19 PM

Payment Method Checking Account \*\*\*\*1234

Statement Date

Past Due Balance \$0.00

Current Amount Due \$5,509.00

Amount Due \$5,509.00

To Pay In Full \$5,509.00

Invoice Number

Payment Amount \$32,840.80

[Print](#) [Make another payment](#)

## Select AutoPay

Customer Portal

Pay My Bill AutoPay Payment History My Wallet Log out

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SMS Text Communication Terms and Privacy

### Pay My Bill > National Union Fire Insurance Company of Pittsburgh, PA. #

Payment Details	
Date Due	May 1, 2021
<b>Payment Amount \$</b>	
<input type="text" value="32,840.80"/>	
Statement Date	11-06-2024
Past Due Balance	\$0.00
Current Amount Due	\$5,509.00
Amount Due	\$5,509.00
To Pay In Full	\$5,509.00
Invoice Number	
<b>Payment Date</b>	<input checked="" type="radio"/> Now <input type="radio"/> Later
 Add new Payment Method	
<input type="button" value="Back"/> <input type="button" value="Continue"/>	

Bill Summary	
Amount Due	\$32,840.80
Due Date	May 1, 2021

- By paying Current Amount Due, Total Amount Due, or Pay in Full Amount, you acknowledge the receipt of return premium set forth in this Billing Statement and direct us to apply such amount to any amount charged on this Billing Statement by any affiliate of American International Group, Inc. If you do not wish to apply return premium to the billed amounts, please contact us. All payments made using this system are being paid to National Union/ RSCIA.
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- If you fail to pay the Total Amount Due in full, we may issue a notice of cancellation for nonpayment of premium for some/all policies on this Billing Statement.

Select Edit next to Schedule the Unenrollment of AutoPay



Pay My Bill



AutoPay



Payment History



My Wallet



Log out

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## AutoPay



National Union Fire Insurance Company of Pittsburgh, PA. #

Schedule #

[Edit](#)



Frequency

"Pay the entire amount due on the due date. Past due payments should be paid immediately as a one-time payment."

Created By

You

Start Date

May 13, 2025

Payment Details

[Edit](#)

Payment Method

\*\*\*\*1234

Payment Amount

Bill Amount

Notification Details

Notify Me by

Email

Preview



Select Autopay Unerollment – please note that Autopay unenrollment requests must be received at least three business days before the next scheduled payment due date.

Autopay Details ×

**Frequency**

\*Pay the entire amount due on the due date.  
Past due payments should be paid immediately as a one-time payment.\*

---

**Payment Amount**

Bill Amount

Statement Date	11-06-2024
Past Due Balance	\$0.00
Current Amount Due	\$5,509.00
Amount Due	\$5,509.00
To Pay In Full	\$5,509.00

Invoice Number

Schedule Notification Preferences ⓘ

Receive email notification ⓘ

Remind me 21 days ▾ in advance of a scheduled payment

By selecting the box, you authorize the above scheduled payments from the account shown. This authorization is valid until you cancel it through the customer portal or by calling your biller's customer service number. Cancellation requests must be received at least 3 business days before the next scheduled payment due date.

Select Confirm

National Union Fire Insurance Company of Pittsburgh, PA. ×

Reference number:

Please confirm removal of this schedule.

# Autopay unenrollment successful

Customer Portal

Pay My Bill

AutoPay

Payment History

My Wallet

Log out

## AutoPay

Enroll in Recurring Payments

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[E-Sign Terms](#)  
[SMS Text Communication Terms and Privacy](#)

Once registered, clients can make one-time payments and setup recurring payments also known as AutoPay.

### Select AutoPay

Customer Portal

Pay My Bill > National Union Fire Insurance Company of Pittsburgh, PA. #

Payment Details

Date Due	May 1, 2021
<b>Payment Amount \$</b>	32,840.80
Statement Date	11-06-2024
Past Due Balance	\$0.00
Current Amount Due	\$5,509.00
Amount Due	\$5,509.00
To Pay In Full	\$5,509.00
Invoice Number	

Payment Date

Now  Later

Add new Payment Method

Back Continue

Bill Summary

Amount Due	\$32,840.80
Due Date	May 1, 2021

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- If you fail to pay the Total Amount Due in full, we may issue a notice of cancellation for nonpayment of premium for some/ all policies on this Billing Statement.

### Select + icon to enroll in Recurring Payments

Customer Portal

AutoPay

Enroll in Recurring Payments

# Select Continue

Customer Portal

 Pay My Bill

 AutoPay

 Payment History

 My Wallet

 Log out

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## Create New AutoPay

Select an Account

 National Union Fire Insurance Company of Pittsburgh, PA. #

[Continue](#)

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## Select + icon to add a new Payment Method (or choose an existing Payment Method)

The screenshot shows the AIG Customer Portal interface. The top navigation bar includes the AIG logo and the text 'Customer Portal'. Below this, a breadcrumb trail reads 'Create New AutoPay > National Union Fire Insurance Company of Pittsburgh, PA. #'. The main content area is titled 'Payment Method' and features a '+ Add new Payment Method' button, which is highlighted by a red arrow. Below this button are 'Back' and 'Continue' buttons. To the right of the main content area, there is a list of five numbered terms and conditions regarding payment methods and cancellations.

**Payment Method**

+ Add new Payment Method

Back Continue

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This screenshot is similar to the one above, but it shows an additional 'My Wallet' section. This section contains a selected payment method (indicated by a blue circle) and a masked card number '\*\*\*\*1234'. Below the 'My Wallet' section is the '+ Add new Payment Method' button, which is highlighted by a red arrow. The 'Back' and 'Continue' buttons are also visible. The terms and conditions list on the right is shorter than in the first screenshot.

**Payment Method**

My Wallet

\*\*\*\*1234

+ Add new Payment Method

Back Continue

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3. If you fail to pay the Total Amount Due in full, we may issue a notice of cancellation for nonpayment of premium for some/ all policies on this Billing Statement.

Select Checking/Savings/Business Checking. Add Routing Number, Account Number, Bank Name, and Name on Account. Select Add

**Add Payment Method**

E-Check

Where can I find my routing and account number?

123456789 10111213141516171819202122232425262728293031323334353637383940414243444546474849505152535455565758596061626364656667686970717273747576777879808182838485868788899091929394959697989900

All fields are required unless labeled as optional.

Account Type  
 Checking  Savings  Business Checking

Routing Number   
Account Number   
Bank Name   
Name on Account

Set as default payment method

Back Add

Select Continue

**Payment Method**

My Wallet

\*\*\*\*1234

Add new Payment Method

Back Continue

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# Confirm details and select Create AutoPay



Customer Portal

Pay My Bill

AutoPay

Payment History

My Wallet

Log out

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[Digital Bill Pay Terms and Conditions](#)  
[E-Sign Terms](#)  
[SMS Text Communication Terms and Privacy](#)

## Create New AutoPay > National Union Fire Insurance Company of Pittsburgh, PA. #

### Payment Details

**Frequency**

\*Pay the entire amount due on the due date. Past due payments should be paid immediately as a one-time payment.\*

---

**Payment Amount**

Bill Amount

**Total Amount**

Bill Amount

Statement Date	11-06-2024
Past Due Balance	\$0.00
Current Amount Due	\$5,509.00
Amount Due	\$5,509.00
To Pay In Full	\$5,509.00

Invoice Number

**Payment Type**

Checking Account

**Routing Number**

\*\*\*\*

**Account Number**

\*\*\*\*1234

### Schedule Notification Preferences

Receive email notification

Remind me 21 days in advance of a scheduled payment

[View Authorization Agreement for direct debit payment \(ACH Debit\).](#)

I authorize ACH direct debit payment (ACH Debit).

By selecting the box, you authorize the above scheduled payments from the account shown. This authorization is valid until you cancel it through the customer portal or by calling your biller's customer service number. Cancellation requests must be received at least 3 business days before the next scheduled payment due date.

1. By paying Current Amount Due, Total Amount Due, or Pay in Full Amount, you acknowledge the receipt of return premium set forth in this Billing Statement and direct us to apply such amount to any amount charged on this Billing Statement by any affiliate of American International Group, Inc. If you do not wish to apply return premium to the billed amounts, please contact us. All payments made using this system are being paid to National Union/ RSCIA.
2. If a notice of cancellation has been issued in connection with any policy shown in this Billing Statement, this Billing Statement does not rescind or supersede the notice of cancellation or reinstate the policy; nor is it an offer to do so.
3. If you fail to pay the Total Amount Due in full, we may issue a notice of cancellation for nonpayment of premium for some/all policies on this Billing Statement.
4. If a National Union payment is received without allocation instructions and does not match any of the invoiced amounts, funds will be applied first to policies with oldest open balances, on a pro rata basis, then to the next oldest open balances. National Union refers to National Union Fire Insurance Company of Pittsburgh, Pa., and affiliates of American International Group, Inc. National Union reserves all rights under the policies, related agreements and applicable law.
5. RSCIA Payments that do not match any of the invoiced amounts will be applied first to Surplus Lines Taxes, Surplus Lines Fees/Surcharges, invoice specific fees (eg, late/reinstatement, etc.) and then Premium. RSCIA refers to Risk Specialists Companies Insurance Agency, Inc. dba RSCIA in New Hampshire, Utah, and Vermont. RSCIA reserves all of its rights under the policies, related agreements and applicable law. CA Surplus Lines License: OG29322.

# AutoPay enrollment successful

Customer Portal

[Pay My Bill](#)

[AutoPay](#)

[Payment History](#)

[My Wallet](#)

[Log out](#)

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[Digital Bill Pay Terms and Conditions](#)  
[E-Sign Terms](#)  
[SMS Text Communication Terms and Privacy](#)

## Create New AutoPay > National Union Fire Insurance Company of Pittsburgh, PA

Schedule Created	
Confirmation #	5413344
Payment Type	National Union Fire Insurance Company of Pittsburgh, PA.
Account #	
Payment Method	Checking Account ****1234
Start Date	May 13, 2025
Frequency	"Pay the entire amount due on the due date. Past due payments should be paid immediately as a one-time payment."
Statement Date	11-06-2024
Past Due Balance	\$0.00
Current Amount Due	\$5,509.00
Amount Due	\$5,509.00
To Pay In Full	\$5,509.00
Invoice Number	
Payment Amount	Bill Amount
Total Amount	Bill Amount

[Print](#) [Back to AutoPay](#)

1. By paying Current Amount Due, Total Amount Due, or Pay in Full Amount, you acknowledge the receipt of return premium set forth in this Billing Statement and direct us to apply such amount to any amount charged on this Billing Statement by any affiliate of American International Group, Inc. If you do not wish to apply return premium to the billed amounts, please contact us. All payments made using this system are being paid to National Union/ RSCIA.
2. If a notice of cancellation has been issued in connection with any policy shown in this Billing Statement, this Billing Statement does not rescind or supersede the notice of cancellation or reinstate the policy; nor is it an offer to do so.
3. If you fail to pay the Total Amount Due in full, we may issue a notice of cancellation for nonpayment of premium for some/all policies on this Billing Statement.
4. If a National Union payment is received without allocation instructions and does not match any of the invoiced amounts, funds will be applied first to policies with oldest open balances, on a pro rata basis, then to the next oldest open balances. National Union refers to National Union Fire Insurance Company of Pittsburgh, Pa., and affiliates of American International Group, Inc. National Union reserves all rights under the policies, related agreements and applicable law.
5. RSCIA Payments that do not match any of the invoiced amounts will be applied first to Surplus Lines Taxes, Surplus Lines Fees/Surcharges, invoice specific fees (eg, late/reinstatement, etc.) and then Premium. RSCIA refers to Risk Specialists Companies Insurance Agency, Inc. dba RSCIA in New Hampshire, Utah, and Vermont. RSCIA reserves all of its rights under the policies, related agreements and applicable law. CA Surplus Lines License: OG29322.

# Steps to Unenroll in recurring payments (AutoPay)

## Select AutoPay

Customer Portal

Pay My Bill Pay My Bill > National Union Fire Insurance Company of Pittsburgh, PA. #

AutoPay Payment History My Wallet Log out

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### Payment Details

Date Due	May 1, 2021
<b>Payment Amount \$</b>	<input type="text" value="32,840.80"/>
Statement Date	11-06-2024
Past Due Balance	\$0.00
Current Amount Due	\$5,509.00
Amount Due	\$5,509.00
To Pay In Full	\$5,509.00
Invoice Number	

**Payment Date**  
 Now  Later

 Add new Payment Method

### Bill Summary

Amount Due	\$32,840.80
Due Date	May 1, 2021

- By paying Current Amount Due, Total Amount Due, or Pay in Full Amount, you acknowledge the receipt of return premium set forth in this Billing Statement and direct us to apply such amount to any amount charged on this Billing Statement by any affiliate of American International Group, Inc. if you do not wish to apply return premium to the billed amounts, please contact us. All payments made using this system are being paid to National Union/ RSCIA.
- If a notice of cancellation has been issued in connection with any policy shown in this Billing Statement, this Billing Statement does not rescind or supersede the notice of cancellation or reinstate the policy; nor is it an offer to do so.
- If you fail to pay the Total Amount Due in full, we may issue a notice of cancellation for nonpayment of premium for some/all policies on this Billing Statement.

Select Edit next to Schedule the Unenrollment of AutoPay

Customer Portal

**AIG**

AutoPay

National Union Fire Insurance Company of Pittsburgh, PA. #

Schedule # [Edit](#) 

Frequency  
"Pay the entire amount due on the due date. Past due payments should be paid immediately as a one-time payment."

Created By: You      Start Date: May 13, 2025

Payment Details [Edit](#)

Payment Method:  \*\*\*\*1234      Payment Amount: Bill Amount

Notification Details

Notify Me by: **Email**      Preview: 

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Select Autopay Unenrollment – please note that Autopay Unenrollment requests must be received at least three business days before the next scheduled payment due date.

**Autopay Details** [X]

**Frequency**

\*Pay the entire amount due on the due date.  
Past due payments should be paid immediately as a one-time payment.\*

---

**Payment Amount**

Bill Amount

Statement Date	11-06-2024
Past Due Balance	\$0.00
Current Amount Due	\$5,509.00
Amount Due	\$5,509.00
To Pay In Full	\$5,509.00

Invoice Number

Schedule Notification Preferences ⓘ

Receive email notification ⓘ

Remind me 21 days ▾ in advance of a scheduled payment

By selecting the box, you authorize the above scheduled payments from the account shown. This authorization is valid until you cancel it through the customer portal or by calling your biller's customer service number. Cancellation requests must be received at least 3 business days before the next scheduled payment due date.



Select Confirm

**National Union Fire Insurance Company of Pittsburgh, PA.** [X]

Reference number:

Please confirm removal of this schedule.



# Autopay unenrollment successful

The screenshot displays the AIG Customer Portal interface. At the top left, there is a hamburger menu icon and the AIG logo. To the right of the logo, the text "Customer Portal" is visible. Below the logo, a vertical sidebar contains several menu items: "Pay My Bill" (with a bill icon), "AutoPay" (with a calendar icon), "Payment History" (with a document icon), "My Wallet" (with a wallet icon), and "Log out" (with a door icon). The "AutoPay" section is highlighted in a grey bar. Below this bar, the text "Enroll in Recurring Payments" is displayed next to a blue plus sign icon. At the bottom of the sidebar, the "J.P.Morgan" logo is present, followed by several links: "Privacy Policy", "Privacy Notice to California Residents", "Digital Bill Pay Terms and Conditions", "E-Sign Terms", and "SMS Text Communication Terms and Privacy".